

Strav.

Digital Concierge

The digital guest directory with an integrated chatbot

Benefits



Higher guest satisfaction



Guest service 24/7



Seamless system integration



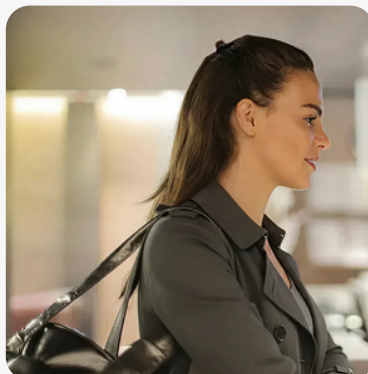
Reducing reception workload



Optimized workflows



Modern guest experience





AI-driven guest communication

- ➔ Integrated chatbot
- ➔ Answers to all questions 24/7
- ➔ Relief through automated routine responses

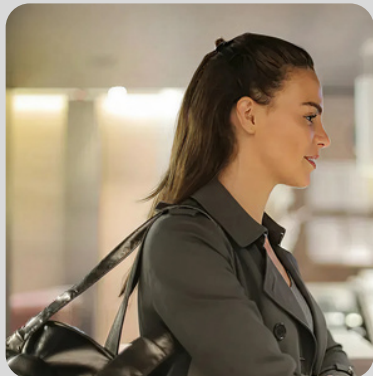
Seamless integration into the guest experience

- ➔ First point of contact for guests
- ➔ Easy mobile operation
- ➔ Access via link or QR code



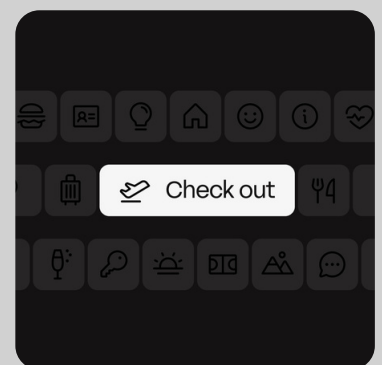
Sustainable resource planning

- ➔ Active contribution to environmental protection
- ➔ Choice of individual cleaning requirements
- ➔ Optimized housekeeping planning



Proactive feedback management

- ➔ Direct capture of guest feedback
- ➔ Increased guest satisfaction
- ➔ Proactive reputation management



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